



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Rules System Rules Authoring Tool

8.5.200.17

12/20/2025

8.5.200.17

Genesys Rules System Rules Authoring Tool Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
08/04/16	Hot Fix		X	X	X	X

Contents

- [1 8.5.200.17](#)
 - [1.1 Helpful Links](#)
 - [1.2 What's New](#)
 - [1.3 Resolved Issues](#)
 - [1.4 Upgrade Notes](#)

What's New

This release includes only resolved issues

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Resolved Issues

This release contains the following resolved issues:

A problem that caused forced deployments to fail has been corrected. Previously, if a deployment was already in progress when a forced deployment of the same rules package was initiated, the forced deployment would fail to complete and would not appear in deployment history. (GRS-2949)

A problem that caused SessionManager to throw an exception when trying to clean up an expired user who was still logged on has been corrected. (GRS-2941)

The handling of scheduled deployments has been made more robust in order to prevent terminations of the Schedule Deployment thread occurring whenever errors or exceptions were encountered. (GRS-2940)

All fields in GRAT are now exported to Excel as text fields. Previously, numeric fields were exported as numeric cells in Excel, which caused problems with numbers containing more than 15 digits. Leading zeroes were also stripped. (GRS-2933)

Product Documentation

[Genesys Rules System](#)

[Genesys Products](#)

[List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.200.17.