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Genesys Mobile Services

8.5.233.03

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Genesys Mobile Services Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
07/07/22	Update			X			X

Contents

- **1 8.5.233.03**
 - 1.1 Helpful Links
 - 1.2 What's New
 - 1.3 Resolved Issues
 - 1.4 Upgrade Notes

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

Now, when a customer cancels a call in progress, the call status is CANCELLED as expected, and the value of the callback reporting KVP_CB_N_CUSTOMER_ABANDONED_WHILE_WAITING_FOR_AGENT is correctly set to 0. Previously, in this scenario, the call status was ABANDONED_IN_QUEUE and the value of CB_N_CUSTOMER_ABANDONED_WHILE_WAITING_FOR_AGENT was 1. (GMS-8672)

Spring Framework is updated to version 5.2.21.RELEASE to address CVE-2016-1000027. (GMS-8668)

The third-party Junrar library is updated to version 7.4.1 and the Tika library is updated to version 1.18.1 to address CVE-2022-23596. (GMS-8638)

The third-party metadata-extractor JAR file is updated from 2.15.0.1 to 2.17.1.0 to address CVE-2020-11988. (GMS-8637)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.233.03.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Genesys Mobile Services](#)

[Genesys Products](#)

[List of Release Notes](#)