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Genesys Mobile Services

8.5.230.06

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Genesys Mobile Services Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
01/14/22	General			X		X

Contents

- **1 8.5.230.06**
 - 1.1 Helpful Links
 - 1.2 What's New
 - 1.3 Resolved Issues
 - 1.4 Upgrade Notes

What's New

This release contains the following new features and enhancements:

- Support for Cassandra 4.0. For deployment information, see [Configuring an External Cassandra](#). (GMS-8402)
- Support for Chat V2 push notification without Cassandra. GMS can now send push notifications (custom-http) using the Chat V2 API when GMS is deployed in chat-only mode, that is, with no connection to Cassandra. (GMS-8542)

Resolved Issues

This release contains the following resolved issues:

GMS may pause sessions if the conditions of the `_do_not_call_items` service option are met and it does not coincide with the operation hours. Now, in this scenario, you can resume or abandon/fail sessions using the following events:

- `resume_session`—Continue the session and disable the `_do_not_call_items` option for the session.
- `fail_session`—Exit the session.

To send the `resume_session` event to the Callback session, use the following request:

On GMS (Forward API):

```
$ curl -v http://<GMS server: GMS port>/genesys/l/ors/scxml/session/<ORS session id>/event/resume_session
```

On ORS:

```
$ curl -v http://<ORS server: ORS port>/scxml/session/<ORS session id>/event/resume_session
```

To send the `fail_session` event to the Callback session, use the following request:

On GMS (Forward API):

```
$ curl -v http://<GMS server: GMS port>/genesys/l/ors/scxml/session/<ORS session id>/event/fail_session
```

On ORS:

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Genesys Mobile Services](#)

Genesys Products

[List of Release Notes](#)

```
$ curl -v http://<ORS server: ORS port>/scxml/session/<ORS session id>/event/fail_session
```

(GMS-8490)

This release includes important security fixes related to the CVE-2021-45105 vulnerability. In particular, the Apache log4j 2 version has been upgraded to 2.17.1. (GMS-8566)

Upgrade Notes

Further instructions are available in the **upgrade** section of the *Genesys Mobile Service Deployment Guide*.