



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Mobile Services

8.5.218.03

12/20/2025

8.5.218.03

Genesys Mobile Services Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
04/17/20	Update			X		X

Contents

- **1 8.5.218.03**
 - 1.1 Helpful Links
 - 1.2 What's New
 - 1.3 Resolved Issues
 - 1.4 Upgrade Notes

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

GMS now uses HTTP-POST binding as the default for Single Sign-On (SSO). Note that GMS supports SSO for Supervisors only. See the [Known Issue GMS-8036](#) for further details. (GMS-7988)

The callback service now correctly clears items from the virtual queues. Previously in this scenario, the callback service occasionally left some stuck calls in CCPulse. (GMS-7977)

The Spring Framework third-party library has been updated to solve the CVE-2020-5398 vulnerability. (GMS-7976)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Genesys Mobile Services](#)

[Genesys Products](#)

[List of Release Notes](#)

Upgrade Notes

Further instructions are available in the [upgrade](#) section of the *Genesys Mobile Service Deployment Guide*.