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Genesys Mobile Services

8.5.214.02

12/22/2025

8.5.214.02

Genesys Mobile Services Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
11/18/19	Update			X		X

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What's New

This release contains the following new features and enhancements:

- The Jackson third-party libraries have been upgraded to the 2.10.0 version.
- GMS now provides the disable-upload-content-parsing option to disable the content parsing of the files that are uploaded through the GMS API.

Resolved Issues

This release contains the following resolved issues:

The Bouncy Castle third-party library has been updated to solve the CVE-2018-1000613 vulnerability. (GMS-7854)

If you are using a JSON input structure, GMS now supports the integer type for request parameters that can overwrite application service options. (GMS-7846)

You can now upload DRM (or encrypted) files as attachments using the GMS API once you have configured the disable-upload-content-parsing option to true in your GMS application to disable the content parsing of such files. (GMS-7841)

The Jackson Databind third-party library (from fasterxml.com) has been updated to solve the CVE-2019-14540 and CVE-2019-16335 vulnerabilities. (GMS-7821)

The GMS Callback service now properly handles the processing of the plugin's reply cancel action with the `interaction_deleted` message if the call is disconnected during the execution of the plugin. (GMS-7781)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

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Upgrade Notes

Further instructions are available in the **upgrade** section of the *Genesys Mobile Service Deployment Guide*.