GENESYS™

Genesys Mobile Services

8.5.206.06

12/20/2025

8.5.206.06

Genesys Mobile Services Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
11/22/18	Hot Fix			X		X

Contents

What's New

This release contains the following new features and enhancements:

- Support for Oracle Linux 7 operating system. See the Genesys Mobile Services page in the *Genesys Supported Operating Environment Reference Guide* for more detailed information and a list of all supported operating systems.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Genesys Mobile Services

Genesys Products

List of Release Notes

Resolved Issues

This release contains the following resolved issues:

Scheduling a callback at the top of hour slots no longer results in multiple ORS call executions. Previously, in releases from 8.5.203.02 to 8.5.206.05, scheduling a callback at the top of hour slots may have resulted in multiple ORS call executions and the same customer may have been called more than once for the same callback. (GMS-7265)

GMS installation no longer stops after displaying `OS version 6 is not supported` when installing on RHEL or CentOS. (PROD-11779)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.206.06.