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Genesys Mobile Services

8.5.200.07

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Genesys Mobile Services Release Notes


Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
04/11/18	General			X		X

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What's New

This release contains the following new features and enhancements:

- Support for Cassandra 3.1: Tested version is 3.11.0
- Support for Jetty v9.4+
- GMS node now logs Digital Channels Chat and Email API request and response on the trace level. These trace messages will include the reference id of the request, the associated Chat Id or Email Id if applicable, and the API endpoint the request was sent to. The additional request and response details remain on debug level.
- Support for rescheduling a completed Callback:
 - The **Callback UI** includes a new  icon for that purpose.
 - The **Callback Services API** has been extended to be able to copy the data of a completed callback when starting a new one.
- Digital Channels Chat and Email APIs now allow the filtering of request parameters and response fields in the log. Use the **[log-filter-data]** section to configure a filter for the desired data.
- GMS now allows hiding sensitive data in the communication log between GMS nodes and other Genesys Components. Use the **[log-hidden-attributes]** section to configure the message attributes to hide.
- GMS now supports JDK 8 only.
- The **EWT APIs** have been renamed.
- The message structure for error responses has been improved and the detailed list of returned errors is now documented for the **Callback Services API**.
- The former **Admin UI** of the GMS Service Management UI has been moved to the new tabs, menus, and panels of the new **Services and Tools** UI. To enable or disable these new UIs, the following options were added to the features section:
 - enable-config
 - enable-downloaddfm
 - enable-logger
 - enable-logger-error
 - enable-metrics
 - enable-patterns
 - enable-resources
 - enable-sample.
- New Callback Service options were introduced:
 - `_statistic_ewt_upper_bound`

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

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- `_fix_plus_on_int_phone_numbers`
- `_enable_reject_out_of_office_hours`
- The **Callback-related KVPs** that are sent in UserEvents have been extended, enabling enhanced reporting on Callback activity.
- The **Source Code** of the Android Sample has been updated.

Resolved Issues

This release contains the following resolved issues:

Now, GMS manages the input statistic parameter in a local cache to be able to match to the statistic event received from Statistic Server and sends back to the user a response that includes the statistic value instead of replying with the "try again" error response. (GMS-6045)

Upgrade Notes

Further instructions are available in the **upgrade** section of the *Genesys Mobile Service Deployment Guide*.