Genesys Mobile Services

8.5.114.16

12/20/2025

8.5.114.16

Genesys Mobile Services Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
05/07/19	Hot Fix			X		X

Contents

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

GMS can now handle a large number of callback queues by introducing a longer wait time which supports both slow platforms and a large number of callback queues (> 500). Previously, GMS could not handle more than a few hundred callback queues in most environments and about 500 on a fast architecture. (GMS-7554)

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Genesys Mobile Services

Genesys Products

List of Release Notes

Upgrade Notes

Further instructions are available in the upgrade section of the *Genesys Mobile Service Deployment Guide*.