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Genesys Mobile Services

8.5.114.16

12/20/2025

8.5.114.16

Genesys Mobile Services Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
05/07/19	Hot Fix			X		X

Contents

- **1 8.5.114.16**
 - 1.1 Helpful Links
 - 1.2 What's New
 - 1.3 Resolved Issues
 - 1.4 Upgrade Notes

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

GMS can now handle a large number of callback queues by introducing a longer wait time which supports both slow platforms and a large number of callback queues (> 500). Previously, GMS could not handle more than a few hundred callback queues in most environments and about 500 on a fast architecture. (GMS-7554)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Genesys Mobile Services](#)

[Genesys Products](#)

[List of Release Notes](#)

Upgrade Notes

Further instructions are available in the [upgrade](#) section of the *Genesys Mobile Service Deployment Guide*.