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Genesys Mobile Services

8.5.111.09

12/22/2025

8.5.111.09

Genesys Mobile Services Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
10/11/17	Hot Fix			X		X

Contents

- **1 8.5.111.09**
 - 1.1 Helpful Links
 - 1.2 What's New
 - 1.3 Resolved Issues
 - 1.4 Upgrade Notes

What's New

This release includes only resolved issues.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Resolved Issues

This release contains the following resolved issues:

Customer-related privacy information (such as phone number) has been removed from throttling exception messages. (GMS-5610)

GMS no longer causes URS failures by using a different URL to ping URS availability. Previously, when GMS was connected to URS versions from 8.1.400.33 to 8.1.400.36, the GMS load-balancing of the URS feature might have made URS stop. (GMS-5582)

Product Documentation

[Genesys Mobile Services](#)

Genesys Products

[List of Release Notes](#)

Upgrade Notes

No special procedure is required to [upgrade](#) to release 8.5.111.09.