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Genesys Mobile Services

8.5.105.12

12/20/2025

8.5.105.12

Genesys Mobile Services Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
08/17/16	Hot Fix			X		X

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What's New

This release includes only resolved issues.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Resolved Issues

This release contains the following resolved issues:

Callback

Pulse reporting statistics for callback outbound calls for a Virtual Queue (VQ) are no longer set improperly. (GMS-3355)

Product Documentation

[Genesys Mobile Services](#)

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[List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.105.12.