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Genesys Mobile Services

8.5.103.16

12/20/2025

8.5.103.16

Genesys Mobile Services Release Notes

Release Date	Release Type	Restrictions	AIX	HP-UX PA	HP-UX IPF	Linux	Solaris	Windows
03/08/16	Hot Fix					X		X

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What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

Context Services

Journey Timeline now appears in the GMS Admin UI only if UCS is installed and configured to work with the Context Services. (GMS-3086)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Genesys Mobile Services](#)

Genesys Products

[List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.103.16.

Supported Languages

The following table lists the languages supported by this release.

ARA	CSY	CHS	CHT	DEU	ENU	ESN	FRA	FRC	ITA	JPN	KOR	PLK	PTB	RUS	TRK
					X			X		X					