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Genesys Mobile Services

8.5.102.31

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Genesys Mobile Services Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
07/13/16	Hot Fix			X		X

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What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

Genesys Mobile Services

If the custom notice for notifying agent has been sent and if the chat client application is not connected, GMS no longer sends empty chat transcripts in push notifications to the chat client application. (GMS-3396)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Genesys Mobile Services](#)

[Genesys Products](#)

[List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.102.31.

Supported Languages

See [Release 8.5.x Translation Support](#).