

GENESYS

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Genesys Mobile Services

8.5.102.23

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Genesys Mobile Services Release Notes

Release Date	Release Type	Restrictions AIX	HP-UX PA	HP-UX IPF	Linux	Solaris	Windows
10/08/15	Hot Fix				Χ		Χ

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What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

Genesys Mobile Services

GMS now supports ADDP and warm-standby mode for Configuration Server primary and backup connections. (GMS-2574)

GMS now supports warm-standby mode for Message Server primary and backup connections. (GMS-2600)

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Genesys Mobile Services

Genesys Products

List of Release Notes

Genesys Callback

Now, you can configure your service to wait for a beep prior to playing the answering machine treatment by setting the _treatment_call_failure_answering_machine option to a JSON-formatted value:

```
_treatment_call_failure_answering_machine = {
    "file":"file_url",
    "hints":{"am-beep-detection":"on"}
}
```

Previously, if the call was handled by the answering machine, Callback was immediately starting the treatment and the first part of the message was not recorded. (GMS-2597)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.102.23.

Supported Languages

The following table lists the languages supported by this release.

ARA CSY CHS CHT DEU ENU ESN FRA FRC ITA JPN KOR PLK PTB RUS TRK

X X X X