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# Genesys Mobile Services

8.5.101.11

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## Genesys Mobile Services Release Notes

Release Date	Release Type	Restrictions	AIX	HP-UX PA	HP-UX IPF	Linux	Solaris	Windows
07/10/15	Hot Fix					X		X

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## What's New

This release contains the following new features and enhancements:

### Genesys Mobile Services

- Support for URS-based dialing in GMS Callback application—You can now enable this feature by setting `_urs_ewt_estimation_method=ursdial` in your configuration. Use of this feature is highly recommended to ensure efficient use of agent resources.  
**Note:** You must upgrade URS to 8.1.400.07 or greater if you plan to use this feature.

## Resolved Issues

This release contains no resolved issues.

## Upgrade Notes

No special procedure is required to upgrade to release 8.5.101.11.

## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

### Product Documentation

#### [Genesys Mobile Services](#)

### Genesys Products

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