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Genesys Mobile Services

8.5.101.05

12/20/2025

8.5.101.05

Genesys Mobile Services Release Notes

Release Date	Release Type	Restrictions	AIX	HP-UX PA	HP-UX IPF	Linux	Solaris	Windows
05/01/15	Hot Fix					X		X

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What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

If the agent disconnects from the chat session while your application is in background state, your application now receives a 200 OK response when returning to foreground and calling the chat refresh API. If you wish to receive a 400 Error response in this scenario, set the one of the following configuration options to true:

- `chat.chat_400_response_on_disconnected`
- `_chat_400_response_on_disconnected` in your service section

By default, these options are set to false. (GMS-2200)

When an agent enters a new message and disconnects right away, GMS now always submits a chat push notification to applications that are running in background state . (GMS-2215)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.101.05.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
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Product Documentation

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