GENESYS

Genesys Mobile Services

8.5.001.08

12/20/2025

8.5.001.08

Genesys Mobile Services Release Notes

Release Date	Release Type	Restrictions	AIX	HP-UX PA	HP-UX IPF	Linux	Solaris	Windows
03/27/14	Hot Fix					X		X

Contents

New in This Release

This is a hot fix for this product. This release does not contain new features or functionality.

Corrections and Modifications

This release also includes the following corrections or modifications:

Chat Service now works in the following configurations:

- Single-tenant Configuration Server, using the tenant name `Resources`, with DBID=101
- Multi-tenant Configuration Server, using the default tenant, tenant name is `Environment`, with DBID=1
- Multi-tenant Configuration Server, using a tenant other than `Environment`, with DBID distinct from 1

(GMS-1308, GMS-1309, GMS-1325)

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Genesys Mobile Services

Genesys Products

List of Release Notes