

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Interaction Recording Web Services

8.5.201.75

8.5.201.75

Interaction Recording Web Services Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
12/20/16	General	Under Shipping Control		X		

Contents

- 18.5.201.75
 - 1.1 Helpful Links
 - 1.2 What's New
 - 1.3 Resolved Issues
 - 1.4 Upgrade Notes

What's New

This release contains the following new features and enhancements:

- A feature-definitions.json file is now provided with Interaction Recording Web Services (RWS). This file is used to control the available features. If RWS is deployed in conjunction with Web Services and Applications, the featuredefinitions.json file must be merged with a similar file that is used for GWS. To initialize the features, featuredefinitions.json must be used the first time RWS is started for a deployment.
- RWS now supports Cassandra 1.2 and 2.2. Previously, RWS supported only Cassandra 1.2.
- The application.yaml.sample file now contains the default configuration for RWS for a premise deployment. Previously some default options were not listed in the sample file.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Genesys Interaction Recording—Voice Edition

Genesys Products

List of Release Notes

Resolved Issues

This release contains the following resolved issues:

Interaction Recording Web Services (RWS) no longer terminates during Media Lifecycle Management operations when a call recording cannot be found using the ID returned by Elasticsearch. (GIR-8475)

Interaction Recording Web Services (RWS) now supports values containing white space characters for the metadata masking feature. Previously, values containing white space were not supported. (GIR-6338)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.201.75.