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Interaction Recording Web Services

8.5.201.42

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Interaction Recording Web Services Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
06/29/16	General	Under Shipping Control		X		

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What's New

This section describes the features that were introduced in this first release of Interaction Recording Web Services:

- Interaction Recording Web Services replaces the Web Services and Applications prerequisites for the Genesys Interaction Recording solution. It includes all Interaction Recording related Web Services features that are available in Web Services and Applications releases up to 8.5.201.29—for example, storing and managing recording files. It does not provide API support for non-GIR related Web Services, such as Workspace Web Edition.
- You can now use a new option, **sessionCookieName**, to define the name of the session cookie used by Interaction Recording Web Services.
- Interaction Recording Web Services now supports Java 8. **Note:** As of this release, it will not execute in Java 7.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Genesys Interaction Recording](#)

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Resolved Issues

This release contains the following resolved issues:

When the percentage of screens recorded is less than 100%, now only the number of full screens that are configured to be recorded are actually recorded. Previously, some partial screens were recorded. (GIR-4834)

During purging, Interaction Recording Web Services now adjusts the page offset according to the purged recordings number when it performs a search using Elasticsearch. Previously, Interaction Recording Web Services did not consider that the Elasticsearch reindex was affected by purging recordings and the pagination skipped recordings. (GIR-4585)

During recording queries, Interaction Recording Web Services now always reports recordings that have the same start time in a deterministic order based on ID. This prevents missed or duplicated IDs when backing up. Previously, Interaction Recording Web Services missed some IDs and duplicated others because the backup processes recording queries were paginated. (GIR-4343)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.201.42.