GENESYS™

Genesys Info Mart

8.5.116.52

12/20/2025

8.5.116.52

Genesys Info Mart Release Notes

9.x **Genesys Info Mart** is part of 9.x starting in 8.5.014.14.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
07/22/23	Update			X			X

Contents

What's New

This release contains the following new features or enhancements:

- You can now specify multimedia parties that should be discarded by Multimedia transformation using the new configuration option, **ignore-party-endpoint-pattern-mm** in the **[gim-transformation]** section of the Genesys Info Mart Application object.

  - **Description**: Specifies a pattern for the names of multimedia endpoints which must be not used in transformation. The option enables you to fine-tune Genesys Info Mart behavior with respect to excluding multimedia parties from reporting. Use any Java regular expression to specify the pattern. To transform all parties use Java regular expression, which does not match anything, for example ^$-.

  - **Default Value**: .*PrivateQueue.*

  - **Section**: gim-transformation

  - **Valid Values**: Any Java regular expression

  - **Dependencies**: None

  - **Changes Take Effect**: At the next run of Job_TransformGIM (GIM-14589)

Helpful Links

Releases Info

- List of 8.5.x Releases
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Resolved Issues

This release contains the following resolved issues:

Genesys Info Mart now reports correct media type in MEDIATION_SEGMENT_FACT records created for SIP chat interactions. Previously, it incorrectly reported the media type as VOICE. (GIM-14634)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.116.52.