

GENESYS

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Genesys Info Mart

8.5.116.51

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Genesys Info Mart Release Notes

9 X Genesys Info Mart is part of 9.x starting in 8.5.014.14.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
06/15/23	Update			Χ			Χ

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What's New

This release includes only resolved issues.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Resolved Issues

This release contains the following resolved issues:

Product Documentation

Genesys Info Mart

Ganasys Produc

Genesys Products

List of Release Notes

Transformation job no longer fails in rare random cases with error like this:

Job step 'KAFKA' failed. Column

"interaction descriptor key" of relation

"tmp_kafka3irf_user_datazqq1" does not exist.
(GIM-14605)

In Microsoft SQL Server deployments, maintenance job now completes successfully when there are custom created filtered indexes (indexes with WHERE condition). Previously, it failed with message in log similar to the following:

Database error: Query processor could not produce a query plan because of the hints defined in this query. Resubmit the query without specifying any hints and without using SET FORCEPLAN. (GIM-14600)

On PostgreSQL deployments with DBMS version 12, Genesys Info Mart no more cause high CPU usage on DBMS host. Previously, high CPU usage was observed on DBMS host for Info Mart SQL query that selects from pg_indexes view. (GIM-14569)

Genesys Info Mart now correctly merges multi-site calls in some scenarios where is-links were moved. Previously, in such scenarios, single call flow was merged as several call flows. See **GIDB_G_IS_LINK_V** table to identify if is-links were moved. (GIM-14433)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.116.51.

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