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Genesys Info Mart

8.5.116.48

12/22/2025

8.5.116.48

Genesys Info Mart Release Notes

9.x Genesys Info Mart is part of 9.x starting in **8.5.014.14**.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
04/19/23	Update			X			X

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What's New

This release contains the following new features or enhancements:

- The following list comprises Elasticsearch enhancements in Genesys Info Mart:
 - You can now configure **HTTP proxy** for the Elasticsearch connections by using the new configuration option, **rest:proxy**, introduced in the **[elasticsearch-<data-source-id>]** section.
 - **Description:** Setting this option causes Genesys Info Mart to use specified HTTP proxy for connections to Elasticsearch.
 - **Default Value:** Empty string
 - **Valid Values:** HTTP proxy address in the URL format. For example: (http://|https://)?host:port
 - **Dependencies:** None
 - **Changes Take Effect:** At the next run of Job_TransformGIM (GIM-14479)
 - You can now configure basic authentication for the Elasticsearch connections by using the new configuration options, **username** and **password**, introduced in the **[elasticsearch-<data-source-id>]** section.
 - username**
 - **Description:** Specifies username to be used with basic authentication. Setting this option forces Genesys Info Mart to use basic authentication.
 - **Default Value:** None
 - **Valid Values:** Valid username string
 - **Dependencies:** None
 - **Changes Take Effect:** At the next run of Job_TransformGIM
 - password**
 - **Description:** Specifies password to be used with basic authentication. This option is configured only if **username** is configured.
 - **Default Value:** None
 - **Valid Values:** Valid password string
 - **Dependencies:** **username**
 - **Changes Take Effect:** At the next run of Job_TransformGIM (GIM-14478)
- Support for the HTTPS connections to the Elasticsearch cluster. (GIM-14477)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Deployment Procedure

[8.5.1 Deployment Procedure](#)

Product Documentation

[Genesys Info Mart](#)

Genesys Products

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Resolved Issues

This release contains the following resolved issues:

Genesys Info Mart now reports correct value in the INTERACTION_RESOURCE_FACT.LAST_VQUEUE_RESOURCE_KEY field in scenarios when digital interaction is queued into multiple virtual queues at same second. Previously, if processing of this digital interaction was split between multiple chunks, Genesys Info Mart reported an incorrect value in the LAST_VQUEUE_RESOURCE_KEY field. (GIM-14452)

Upgrade Notes

Refer to the [Deployment Procedure](#) for this release to deploy the installation package within your environment.

Dependencies

- To enable all of the functionality provided in this release, Genesys Info Mart requires Interaction Concentrator (ICON) release 8.1.514.47 or higher. At a minimum, Genesys Info Mart release 8.5 requires Interaction Concentrator 8.1.100.36. For additional recommendations, see ICON Recommendations in the [Known Issues and Recommendations](#) section.
- Genesys recommends that you manage jobs using Genesys Info Mart Manager, but if you continue to use Genesys Info Mart Administration Console, Genesys recommends that you use Genesys Info Mart Administration Console release 8.1.3 or higher.
- Genesys Info Mart Manager release 8.5.010 requires Genesys Info Mart release 8.5.009 or higher. Genesys Info Mart release 8.5 is compatible with Genesys Info Mart Manager release 8.1.4 and higher.
- Genesys Info Mart Manager and Genesys Administrator Extension (GAX) interoperability requirements are reciprocal:
 - Genesys Info Mart Manager release 8.5.010.02 and later requires GAX release 8.5.270.06, and vice versa.
 - Genesys Info Mart Manager 8.5 releases earlier than 8.5.010 require GAX 8.5 releases earlier than GAX 8.5.270.06, and vice versa.