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Genesys Info Mart

8.5.116.45

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Genesys Info Mart Release Notes

9.x Genesys Info Mart is part of 9.x starting in **8.5.014.14**.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
09/08/22	Update			X			X

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What's New

This release contains the following new features and enhancements:

- **Security Enhancements** — Genesys Info Mart now supports macro variables as substitutes for values in native Kafka client options. Any option that is neither a native Kafka client option nor a Genesys-specific option (prefixed with **g:**) is considered to be a macro variable, and you can use any native Kafka client option to refer to a macro variable by using the formatting `${macro-variable-name}`.

For example, you can specify a password as a macro variable -- so that you can use it in **sasl.jaas.config**, and the password is masked by Genesys Administrator -- as follows:

```
password = ***
sasl.jaas.config =
```

```
org.apache.kafka.common.security.scram.ScramLoginModule required
username="<USERNAME>" password="${password}";
```

(GIM-14346)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Deployment Procedure

[8.5.1 Deployment Procedure](#)

Product Documentation

[Genesys Info Mart](#)

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Resolved Issues

This release contains the following resolved issues:

Genesys Info Mart now supports up to 128 characters for the following ORSSESSIONID / SESSION_ID fields:

- INTERACTION_RESOURCE_FACT.ORSSESSIONID
 - MEDIATION_SEGMENT_FACT.ORSSESSIONID
 - SDR_SESSION_FACT.SESSION_ID
 - SDR_USER_MILESTONE_FACT.SESSION_ID
 - SDR_USER_INPUTS_FACT.SESSION_ID
 - SDR_EXT_REQUEST_FACT.SESSION_ID
 - SDR_CUST_ATTRIBUTES_FACT.SESSION_ID
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- SDR_ACTIVITIES_FACT.SESSION_ID
 - SDR_SURVEY_FACT.SESSION_ID
 - SDR_BOTS_FACT.SESSION_ID
 - SDR_SURVEY_TRANSCRIPT_FACT.SESSION_ID

Previously, these fields were limited to 50 characters, but ORS sometimes creates values for digital interactions that exceed 50 characters. For more information, see the Genesys Info Mart Physical Data Model documentation for your RDBMS ([Microsoft SQL Server](#), [PostgreSQL](#), [Oracle](#)). (GIM-14306)

The transformation job now correctly processes multimedia outbound interactions where an agent pulls an interaction from a queue (no strategy is involved in routing the interaction to the agent) and places it in another queue. Previously in such scenarios, the INTERACTION_RESOURCE_FACT.ROUTING_POINT_DURATION field might have been populated with an incorrect value. (GIM-14255)

In scenarios where the export job is not running behind the transformation job, the export job now correctly exports a single chunk. Previously in such scenarios, if the concurrent transformation job completed while the export job was still exporting the first chunk, the export job might export a second chunk. (GIM-14253)

Upgrade Notes

Refer to the [Deployment Procedure](#) for this release to deploy the installation package within your environment.

Dependencies

- To enable all of the functionality provided in this release, Genesys Info Mart requires Interaction Concentrator (ICON) release 8.1.514.47 or higher. At a minimum, Genesys Info Mart release 8.5 requires Interaction Concentrator 8.1.100.36. For additional recommendations, see ICON Recommendations in the [Known Issues and Recommendations](#) section.
 - Genesys recommends that you manage jobs using Genesys Info Mart Manager, but if you continue to use Genesys Info Mart Administration Console, Genesys recommends that you use Genesys Info Mart Administration Console release 8.1.3 or higher.
 - Genesys Info Mart Manager release 8.5.010 requires Genesys Info Mart release 8.5.009 or higher. Genesys Info Mart release 8.5 is compatible with Genesys Info Mart Manager release 8.1.4 and higher.
 - Genesys Info Mart Manager and Genesys Administrator Extension (GAX) interoperability requirements are reciprocal:
 - Genesys Info Mart Manager release 8.5.010.02 and later requires GAX release 8.5.270.06, and vice versa.
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- Genesys Info Mart Manager 8.5 releases earlier than 8.5.010 require GAX 8.5 releases earlier than GAX 8.5.270.06, and vice versa.