Genesys Info Mart

8.5.116.37

12/20/2025

8.5.116.37

Genesys Info Mart Release Notes

9.x **Genesys Info Mart** is part of 9.x starting in 8.5.014.14.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
06/28/22	Update			X			X

Contents

What's New

This release contains the following new features and enhancements:

- **Improved handling of idle sources** — A new configuration option, kafka-query-end-offsets in the **[gim-transformation]** section, controls whether the transformation job skips transformation of empty Kafka partitions. (GIM-14172)

Resolved Issues

This release contains the following resolved issues:

Genesys Info Mart now advances the ElasticSearch (ES) watermark even if the ES index for the current transformation time is missing. Previously in release 8.5.116.35, Genesys Info Mart did not advance the watermark unless there was an index for the current transform time or for a time later than the current transformation time. (GIM-14171)

On MSSQL deployments, the migration job now completes successfully when migrating from release 8.5.006.11 or earlier to release 8.5.116.12 or later. Previously in such scenarios, the job failed, logging an error message containing the following text:

```
Invalid column name 'ML_FLAG'.
```

(GIM-14152)

Genesys Info Mart now supports encryption of exported data in supported RDBMS. Previously, Genesys Info Mart did not support encryption of exported data on Windows. (GIM-13959)

Upgrade Notes

Refer to the Deployment Procedure for this release to deploy the installation package within your environment.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Deployment Procedure

8.5.1 Deployment Procedure

Product Documentation

Genesys Info Mart

Genesys Products

List of Release Notes

Dependencies

- To enable all of the functionality provided in this release, Genesys Info Mart requires Interaction Concentrator (ICON) release 8.1.514.47 or higher. At a minimum, Genesys Info Mart release 8.5 requires Interaction Concentrator 8.1.100.36. For additional recommendations, see ICON Recommendations in the Known Issues and Recommendations section.

- Genesys recommends that you manage jobs using Genesys Info Mart Manager, but if you continue to use Genesys Info Mart Administration Console, Genesys recommends that you use Genesys Info Mart Administration Console release 8.1.3 or higher.

- Genesys Info Mart Manager release 8.5.010 requires Genesys Info Mart release 8.5.009 or higher. Genesys Info Mart release 8.5 is compatible with Genesys Info Mart Manager release 8.1.4 and higher.

- Genesys Info Mart Manager and Genesys Administrator Extension (GAX) interoperability requirements are reciprocal:

  - Genesys Info Mart Manager release 8.5.010.02 and later requires GAX release 8.5.270.06, and vice versa.

  - Genesys Info Mart Manager 8.5 releases earlier than 8.5.010 require GAX 8.5 releases earlier than GAX 8.5.270.06, and vice versa.