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Genesys Info Mart

8.5.005.24

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Genesys Info Mart Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
06/12/17	Hot Fix		X	X	X	X

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What's New

This release contains the following new features and enhancements:

- In deployments that include aggregation, the transformation job now includes media-neutral agent states in notifications sent to the aggregation engine about new or changed data.

Resolved Issues

This release contains the following resolved issues:

The transformation job now correctly processes multimedia interactions in scenarios where one inbound interaction (parent) has a large number of child outbound interactions. Previously in such scenarios, the transformation job might fail with an `OutOfMemoryError` exception. (GIM-11342)

The transformation job now completes in scenarios where one or more background tasks cannot open a connection to the Info Mart database. Previously in such scenarios, the transformation job stopped responding. (GIM-11211)

Upgrade Notes

Refer to the [Deployment Procedure](#) for this release to deploy the installation package within your environment.

Dependencies

- To enable all of the functionality provided in this release, Genesys Info Mart requires Interaction Concentrator release 8.1.509.07 or higher. At a minimum, Genesys Info Mart release 8.5 requires Interaction Concentrator 8.1.100.36. For additional recommendations, see ICON Recommendations in the [Known Issues and Recommendations](#) section.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Deployment Procedure

[8.5.0 Deployment Procedure](#)

Product Documentation

[Genesys Info Mart](#)

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- Genesys recommends that you manage jobs using Genesys Info Mart Manager, but if you continue to use Genesys Info Mart Administration Console, Genesys recommends that you use Genesys Info Mart Administration Console release 8.1.3 or higher.
- Genesys Info Mart Manager release 8.5 requires Genesys Info Mart release 8.5.002 or later. Genesys Info Mart release 8.5 is compatible with Genesys Info Mart Manager release 8.1.4 and higher.