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Genesys Info Mart

8.5.005.20

12/20/2025

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Genesys Info Mart Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
04/03/17	Hot Fix		X	X	X	X

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What's New

This release contains the following new features and enhancements:

- To support survey transcription data , this release includes a new table, SDR_SURVEY_TRANSCRIPT_FACT, and a new configuration section, **[elasticsearch-sdr1]**, for the Genesys Info Mart application object. To enable population of survey transcription data into the SDR_SURVEY_TRANSCRIPT_FACT table, add the configuration section, **[elasticsearch-sdr1]** to the Genesys Info Mart application object, and within it add the **client** and **cluster.name** options, specifying the same parameters to connect to Elasticsearch as those in the **[elasticsearch-sdr0]** configuration section. Genesys Designer support is available in certain Genesys Engage cloud deployments.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Deployment Procedure

[8.5.0 Deployment Procedure](#)

Product Documentation

[Genesys Info Mart](#)

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Resolved Issues

This release contains no resolved issues.

Upgrade Notes

Refer to the [Deployment Procedure](#) for this release to deploy the installation package within your environment.

Dependencies

- To enable all of the functionality provided in this release, Genesys Info Mart requires Interaction Concentrator release 8.1.509.07 or higher. At a minimum, Genesys Info Mart release 8.5 requires Interaction Concentrator 8.1.100.36. For additional recommendations, see ICON Recommendations in the [Known Issues and Recommendations](#) section.
- Genesys recommends that you manage jobs using Genesys Info Mart Manager, but if you continue to use Genesys Info Mart Administration Console, Genesys recommends that you use Genesys Info Mart

Administration Console release 8.1.3 or higher.

- Genesys Info Mart Manager release 8.5 requires Genesys Info Mart release 8.5.002 or later. Genesys Info Mart release 8.5 is compatible with Genesys Info Mart Manager release 8.1.4 and higher.