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Genesys Interactive Insights

Translation Support

12/24/2025

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This page summarizes translation support for 8.5.0 releases of Genesys Interactive Insights for which translation to one or more languages is provided using Language Packs. Release numbers indicate generally available releases, unless **HF** is noted for a Hot Fix release. For a complete list of 8.5.0 releases, see [Available Releases](#).

Product translation is limited to contents of this product at the time of translation. Display data coming from other products might appear in English. Display data related to recently introduced functionality in this product might also appear in English.

An asterisk (*) next to a release number of a Language Pack indicates that special considerations for this release are described in the [Internationalization Issues](#) section in [Known Issues and Recommendations](#).

Release 8.5.0 Translation Support

The following table indicates translation support for particular 8.5.0 releases of Genesys Interactive Insights.

	Language	English (US) Release	
	8.5.001.02 (requires BI4.2 SP04)	8.5.000.02	
Language Pack Release	Chinese (Simplified)	8.5.001.03*	8.5.000.02*
French (Canada)	8.5.001.03*	8.5.000.02	
French (France)	8.5.001.03*	8.5.000.02	
German (Germany)	8.5.001.03*	8.5.000.02	
Italian (Italy)	8.5.001.03*	8.5.000.02	
Japanese	8.5.001.03*	8.5.000.02*	
Portuguese (Brazilian)	8.5.001.03*	8.5.000.02	
Russian	8.5.001.03*	8.5.000.02	
Spanish (Latin America/Mexico)	8.5.001.03*	8.5.000.02	
Turkish	8.5.001.03*	8.5.000.02	