GENESYS™

Genesys Administrator Extension

8.5.290.09

12/13/2025

8.5.290.09

Genesys Administrator Extension Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
07/17/18	General			X		X

Contents

What's New

This release contains the following new features and enhancements:

- The **Export and Import** feature now supports including option(s) in bulk for all configuration objects. (GAX-9841)

- GAX now enables you to create a range of DN, Place, or Agent Login objects. (GAX-9713)

- GAX now allows you to copy and paste DNs to DN Groups and Places, Places to Place Groups, Access Groups to Persons, Persons to Access Groups, Agent Groups and Skill objects, wherever the association is supported. (GAX-9879, GAX-9880)

- GAX now supports the copying and pasting of single or multiple application options from one configuration object to the application options of another configuration object. (GAX-9878)

- GAX now enables you to manage connections in bulk between application configuration objects, similar to the functionality provided by **Manage Options**. (GAX- 9712)

- When modifying options for selected objects, GAX now allows you to edit common sections and name value pairs in the **Update** tab. (GAX-9416)

- GAX now allows you to change the application version if **allow_editing_application_version** is set to *t* rue in the **[general]** section of GAX application options. (GAX-9840)

- **Refresh** is now removed from the **More** menu and added as a dedicated interface button. (GAX-9806)

- The following libraries are upgraded:

  - spring framework libraries from 4.3.13.RELEASE to 4.3.18.RELEASE.

  - spring security libraries from 4.2.3.RELEASE to 4.2.7.RELEASE.

  - jackson libraries from 2.9.4 to 2.9.5.

  - ojdbc7 library from 12.1.0.2 to patched version 12.1.0.2.

  - netty 3.9.4 Final to 3.9.8.Final

  - xalan 2.7.1 to 2.7.2

  - spring-data-jpa from 1.11.9.RELEASE to 1.11.11.RELEASE

  - aspectjrt from 1.6.12 to 1.8.13

    (GAX-9949, GAX-9911)

- The Genesys Web Engagement Plug-in is not compatible with core GAX release 8.5.290.xx.

- GAX now supports TLS 1.2 encryption.

- Support for OpenJDK 8. See the Prerequisites section on the Genesys Administrator Extension page in the *Genesys Supported Operating Environment Reference Guide* for more detailed information and a list of all prerequisites.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Genesys Administrator Extension

Genesys Products

List of Release Notes

Resolved Issues

This release contains the following resolved issues:

When you edit Agent Login details from the Agent Dashboard, GAX now correctly retains and saves the changes. (GAX-9920)

When exporting an Agent Group, GAX now includes the **Script** value with the export. (GAX-9855)

GAX now correctly displays the host information when you click the **host** icon on the **Hosts** tab of the System Dashboard. Previously, GAX displayed "host is unavailable". (GAX-9768)

During bulk exports, GAX now correctly retrieves the folder details for Agents (Persons). (GAX-9751)

GAX now correctly allows the port of an application to be changed, even if the application is dependent on a high availability application. Previously, GAX wouldn't allow changes to the port of an application if high availability applications were listed in the **Dependencies** tab. (GAX-9595)

After startup, GAX now displays an error message if a mismatch was detected with the schema version of the **gax-core** plugin. (GAX-9556)

GAX now displays an error message if Configuration Server is unavailable. (GAX-9503)

GAX now allows you to edit the numeric-type options of any COM object, even if the metadata file doesn't have a range specified for it. (GAX-9793)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.290.09.