GENESYS™

Configuration Server

8.5.100.14

5/13/2025

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Configuration Server 8.5.x Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
04/05/16	General		X	X	X	X

Contents

What's New

This release contains the following new features and enhancements:

- **More secure and efficient agent data retrieval:** You can now configure Configuration Server to execute requests, submitted via an internal brief API, taking into account permissions of the parties involved. This reduces the volume of object data downloaded by an application when it discovers available objects. Check with Genesys documentation specific to an application to determine if the application supports using the brief API and if the application can benefit from getting a limited list of brief objects. Use the following new option to enable this functionality:

  [security]
  objbrief-api-permission-check
  Default Value: `false`
  Valid Values: `true, false`
  Changes Take Effect: Immediately

  When set to `true`, the results returned by the brief API calls are based on the permissions of the client account that submitted the request.

- **Implementing Support of Load-Balancing by Configuration Server Proxy:** For one of the ways in which this functionality can be implemented, refer to the "Load Balancing Using Clusters" section of the *Workspace Desktop Edition Deployment Guide*.

- **Secure connections with Microsoft SQL DBMS:** You can now configure secure connections between Microsoft SQL databases and Genesys components running Microsoft SQL database client software.

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Helpful Links

Releases Info

- List of 8.5.x Releases

- 8.5.x Known Issues

- 8.5.x Product Alert

Product Documentation

Management Framework

Genesys Products

List of Release Notes

Resolved Issues

This release contains the following resolved issues:

Configuration Server no longer resets an agent's Wrap-up Time when an annex entry of the Agent Login object associated with that agent is changed. Previously in this scenario, Configuration Server reset the Wrap-up Time to zero (`0`).

This issue was introduced in 8.1.3; it did not occur in earlier releases.

(MFWK-17180)

Configuration Server Proxy no longer terminates unexpectedly when reconnecting to the master Configuration Server Proxy. Previously, this scenario occurred in very rare cases. (MFWK-17172)

Configuration Server no longer returns an empty history log to a client trying to restore a session if, while the client was disconnected, there were failed attempts to update any configuration objects using Configuration Server. Previously in this scenario, Configuration Server returned a history log containing no history records to the client. (MFWK-16946)

Setting or changing the value of the **level-reassign-<event>** configuration option now always takes effect immediately, as described in the *Framework Configuration Options Reference Manual*. Previously, when configured on Configuration Server 8.5.x, setting or changing to this option did not take effect until Configuration Server is restarted. (MFWK-16411)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.100.14.

Supported Languages

See Release 8.5.1 Translation Support.