

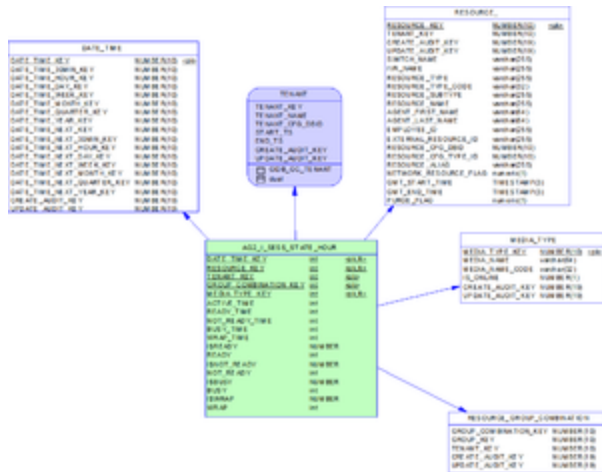


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Reporting and Analytics Aggregates Physical Data Model for a PostgreSQL Database

AGT_I_SESS_STATE Subject Area

AGT_I_SESS_STATE Subject Area



AGT_I_SESS_STATE Subject Area View Large

Subject Area Dimensional Model Tables

Table/View	Description
AGT_I_SESS_STATE_HOUR	Rollup of summarized agent session states.