

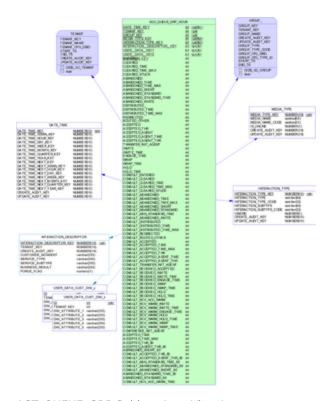
## **GENESYS**

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## Reporting and Analytics Aggregates Physical Data Model for an Oracle Database

AGT QUEUE GRP Subject Area

## AGT\_QUEUE\_GRP Subject Area



AGT\_QUEUE\_GRP Subject Area View Large

## Subject Area Dimensional Model Tables

| Table/View         | Description   |
|--------------------|---|
| AGT_QUEUE_GRP_HOUR | Rollup of contact center activities from the perspective of queue-type devices through which interactions pass. |