

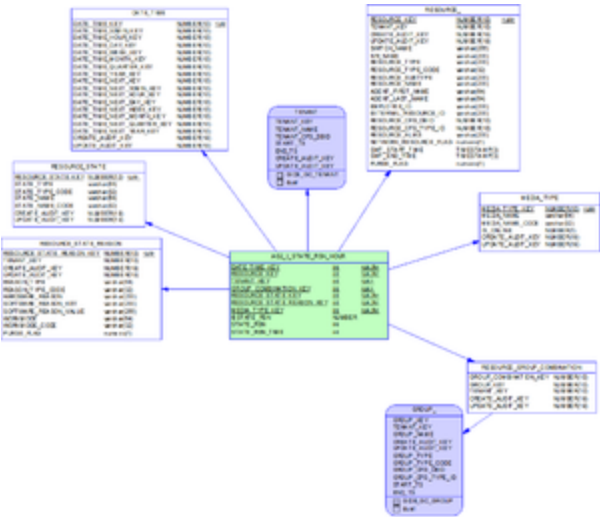


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# Reporting and Analytics Aggregates Physical Data Model for an Oracle Database

AGT\_I\_STATE\_RSN Subject Area

# AGT\_I\_STATE\_RSN Subject Area



AGT\_I\_STATE\_RSN Subject Area View Large

## Subject Area Dimensional Model Tables

Table/View	Description
AGT_I_STATE_RSN_HOUR	Rollup of hardware- and software-related reasons for summarized agent states on voice devices.