

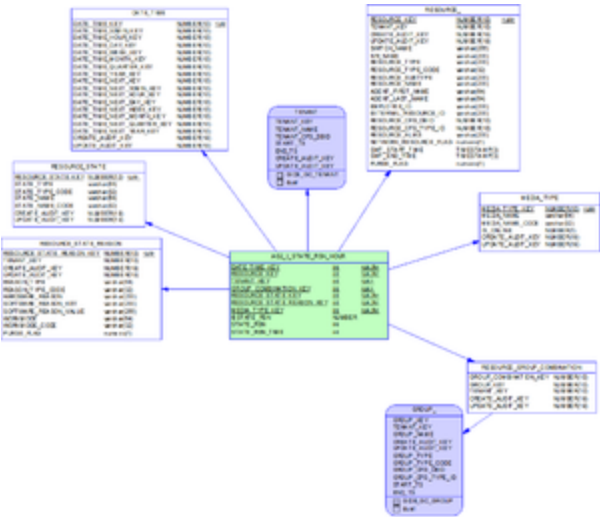


This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Reporting and Analytics Aggregates Physical Data Model for a Microsoft SQL Server Database

AGT\_I\_STATE\_RSN Subject Area

# AGT\_I\_STATE\_RSN Subject Area



AGT\_I\_STATE\_RSN Subject Area View Large

## Subject Area Dimensional Model Tables

Table/View	Description
AGT_I_STATE_RSN_HOUR	Rollup of hardware- and software-related reasons for summarized agent states on voice devices.