

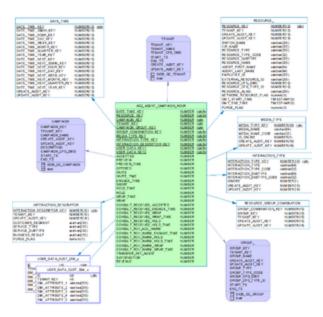
GENESYS

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Reporting and Analytics Aggregates Physical Data Model for a Microsoft SQL Server Database

AGT AGENT CAMPAIGN Subject Area

AGT_AGENT_CAMPAIGN Subject Area



AGT_AGENT_CAMPAIGN Subject Area View Large

Subject Area Dimensional Model Tables

Table/View	Description
AGT_AGENT_CAMPAIGN_HOUR	Agent rollup of interaction handling based on the campaign from which interactions originated.