# GENESYS™

# Reporting and Analytics Aggregates Deployment Guide

New In This Release

12/19/2025

# Contents

# New In This Release

This section describes the changes that have been incorporated within this guide since the 8.5.0 release of Reporting and Analytics Aggregates (RAA).

For information about what's new in the *software*, see the *Reporting and Analytics Aggregates Release Notes*.

## Reporting and Analytics Aggregates 8.5.005.03

In addition to Genesys Interactive Insights (GI2), RAA now supports Genesys CX Insights. For more information, see the Genesys CX Insights documentation.

## Reporting and Analytics Aggregates 8.5.000.02

This is the initial release of this new document.

## Other Changes

Changes pertaining to the the day-to-day operation of RAA are described in the *Reporting and Analytics Aggregates User's Guide*.