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T-Server Reference Guide

TRouteType

TRouteType

Syntax

```
typedef enum {
    RouteTypeUnknown,
    RouteTypeDefault,
    RouteTypeLabel,
    RouteTypeOverwriteDNIS,
    RouteTypeDDD,
    RouteTypeIDDD,
    RouteTypeDirect,
    RouteTypeReject,
    RouteTypeAnnouncement,
    RouteTypePostFeature,
    RouteTypeDirectAgent,
    RouteTypePriority,
    RouteTypeDirectPriority,
    RouteTypeAgentID,
    RouteTypeCallDisconnect,
    RouteTypeIDMAX
} TRouteType;
```

Values

- `RouteTypeUnknown` — Route type is unknown.
- `RouteTypeDefault` — Routing should be performed according to configuration preset by the switch.

Important

The routing application instructs T-Server to route the call to a selected target DN. If the selected target DN is empty, T-Server may instruct the switch to route the call to the default target defined by the switch.

- `RouteTypeLabel` — Routing should be performed according to the switch-specific label.
- `RouteTypeOverwriteDNIS` — The original DNIS is requested to be overwritten with the number specified by the parameter `dnis`.
- `RouteTypeDDD` — Route to the domestic (in-country) number specified by the parameter `destination`.
- `RouteTypeIDDD` — Route to the international number specified by the parameter `destination`.
- `RouteTypeDirect` — Reserved.
- `RouteTypeReject` — The request for routing has been rejected.

- `RouteTypeAnnouncement` — Specific to an AT&T Network.
- `RouteTypePostFeature` — Specific to an AT&T Network.
- `RouteTypeDirectAgent` — Route to the specific agent number specified by the parameter `destination` (specific to the Avaya Communication Manager).
- `RouteTypePriority` — Routing should be performed according to configuration for calls that have priority feature preset by the switch (specific to the Avaya Communication Manager).
- `RouteTypeDirectPriority` — Routing should be performed to the specific agent number specified by the parameter `destination` according to configuration for calls that have priority feature preset by the switch (specific to the Avaya Communication Manager).
- `RouteTypeAgentID` — Routing should be performed to the agent specified by the parameter `AgentID`.
- `RouteTypeCallDisconnect` — Call is to be released from the route point using the CTI link.
- `RouteTypeIDMAX` — See comments in the `TMessageType` entry.