

# **GENESYS**<sup>®</sup>

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

## **T-Server Reference Guide**

TQueryAddress

4/30/2025

### Contents

- 1 TQueryAddress
  - 1.1 Description
  - 1.2 Parameters
  - 1.3 Return Values

## TQueryAddress

#### Description

Requests the information specified by the parameter info\_type about the telephony object specified by the parameter dn, or the parameter queue, or both. Refer to the type TAddressInfoType. If the query type is supported, the requested information will be returned in EventAddressInfo.

#### Parameters

Name	Description
server	Local server handle to the T-Server in question.
queue	Directory number of the ACD group about which the information is requested (used only if info_type=AddressInfoAgentStatus;).
dn	Directory number of the telephony object in question.
addr_type	Type of telephony object in question. Refer to the type TAddressType.
info_type	Type of the requested information. Refer to the type TAddressInfoType.
extensions	A pointer to an additional data structure.

#### Return Values

Standard (See standard-return-values.)

#### Important

If info\_type is set to AddressInfoDNStatus, T-Server will use the available information without sending a request to the switch. This is the only info\_type supported by all T-Servers.