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# T-Server Reference Guide

TMonitorNextCall

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# TMonitorNextCall

## Description

A request by a supervisor to monitor (be automatically conferenced in as a party on) the next call delivered to an agent. Supervisors can request to monitor one subsequent call or all calls until the request is explicitly canceled. If a request is successful, `EventMonitoringNextCall` is distributed to all clients registered on the supervisor's and agent's DNs.

Supervisors start monitoring each call in Mute mode. To speak, they must execute the function `TSetMuteOff()`.

Supervisors can request to monitor only one agent at a time. If they make a request to monitor another agent, the first request is automatically canceled. Only one supervisor can monitor the next call of a particular agent—if another supervisor places a request to monitor the same agent, the request is rejected.

The monitoring is automatically canceled when either the supervisor or the agent logs out.

## Parameters

Name	Description
server	Local server handle to the T-Server in question.
dn	Supervisor's DN from which the monitoring will be made.
agent_dn	Agent's DN that will be monitored.
monitor_type	Indicates whether a supervisor wants to monitor one call or all subsequent calls.
reasons	A pointer to a data structure that provides additional information associated with this action.
extensions	A pointer to an additional data structure.

## Return Values

Standard (See `standard-return-values`.)