

GENESYS

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T-Server Reference Guide

TMakeCallType

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TMakeCallType

Syntax

```
typedef enum {
    MakeCallRegular,
    MakeCallDirectAgent,
    MakeCallSupervisorAssist,
    MakeCallPriority,
    MakeCallDirectPriority
} TMakeCallType;
```

Values

- MakeCallRegular The call type is regular.
- MakeCallDirectAgent The call type is a direct call to agent.
- MakeCallSupervisorAssist The call type is a call to supervisor.
- MakeCallPriority The call type is regular with Priority feature.
- MakeCallDirectPriority The call type is a direct call to agent with Priority feature.