



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# T-Server Reference Guide

TAgentSetReady

4/23/2025

---

## Contents

- 1 TAgentSetReady
  - 1.1 Description
  - 1.2 Parameters
  - 1.3 Return Values
  - 1.4 Comments

# TAgentSetReady

## Description

Sets a state in which the agent is ready to receive calls. The agent's phone set is specified by the parameter `dn`; the ACD group into which the agent is logged is specified by the parameter `queue`.

## Parameters

Name	Description
<code>server</code>	Local server handle to the T-Server in question.
<code>queue</code>	Directory number of the ACD group for which the agent is requested to be set to Ready.
<code>dn</code>	Directory number of the telephone set the agent uses to handle calls.
<code>workmode</code>	Work mode that is requested to be set for the agent. Refer to the type <a href="#">TAgentWorkMode</a> .
<code>reasons</code>	A pointer to a data structure that provides additional information associated with this action.
<code>extensions</code>	A pointer to an additional data structure. <code>TAgentSetReady()</code> uses the following extension: <code>ReasonCode</code> .

## Return Values

Standard (standard-return-values.)

## Comments

The basic status of availability (that is, the status at login time) set by the function itself may be further modified by the value of `workmode`.