



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Configuration Layer Objects Reference Guide

GctiCallState

4/22/2025

GctiCallState

Values

Mnemonic	ID	Flag	Short Description	Log Name
GctiCStOk	0	0	'Ok'	Ok
	1	0	'Transferred'	
	2	0	'Conferenced'	
GctiCStGeneralError	3	0	'General Error'	General Error
GctiCStSystemError	4	0	'System Error'	System Error
	5	0	'Remote Release'	
GctiCStBusy	6	0	'Busy'	Busy
GctiCStNoAnswer	7	0	'No Answer'	No Answer
GctiCStSitDetected	8	0	'SIT Detected'	SIT Detected
GctiCStAnswMachine	9	0	'Answering Machine Detected'	Answering Machine
GctiCStAllTrunksBusy	10	0	'All Trunks Busy'	All Trunks Busy
GctiCStSitInvalidNum	11	0	'SIT Invalid Number'	SIT Invalid Num
GctiCStSitVacant	12	0	'SIT VC (Vacant Code)'	SIT Vacant
GctiCStSitIntercept	13	0	'SIT IC (Intercept)'	SIT Oper Intercept
GctiCStSitUnknown	14	0	'SIT Unknown Call State'	SIT Unknown
GctiCStSitNocircuit	15	0	'SIT NC (No Circuit)'	SIT No Circuit
GctiCStSitReorder	16	0	'SIT RO (Reorder)'	SIT Reorder
GctiCStFaxDetected	17	0	'Fax Detected'	Fax Detected
	18	0	'Queue Full'	
	19	0	'Cleared'	
	20	0	'Overflowed'	
GctiCStAbandoned	21	0	'Abandoned'	Abandoned
	22	0	'Redirected'	
	23	0	'Forwarded'	
	24	0	'Consult'	
	25	0	'Pickedup'	
GctiCStDropped	26	0	'Dropped'	Dropped

Mnemonic	ID	Flag	Short Description	Log Name
GctiCStDroppedNoAns	27	0	'Dropped on No Answer'	Dropped No Answer
GctiCStUnknown	28	0	'Unknown Call Result'	Unknown
	29	0	'Covered'	
	30	0	'Converse-On'	
	31	0	'Bridged'	
GctiCStSilence	32	0	'Silence'	Silence
GctiCStAnswer	33	0	'Answer'	Answer
GctiCStNuTone	34	0	'NU Tone'	NuTone
GctiCStNoDialTone	35	0	'No Dial Tone'	NoDialTone
GctiCStNoProgress	36	0	'No Progress'	NoProgress
GctiCStNoRingBack	37	0	'No RingBack Tone'	NoRingBack
GctiCStNoEstablished	38	0	'No Established Detected'	NoEstablished
GctiCStPagerDetected	39	0	'Pager Detected'	Pager Detected
GctiCStWrongParty	40	0	'Wrong Party'	Wrong Party
GctiCStDialErr	41	0	'Dial Error'	Dial Error
GctiCStDropErr	42	0	'Call Drop Error'	Call Drop Error
GctiCStSwitchErr	43	0	'Switch Error'	Switch Error
GctiCStNoFreePortErr	44	0	'No Port Available'	No Free Port Error
GctiCStTransferErr	45	0	'Transfer Error'	Transfer Error
GctiCStStale	46	0	'Stale'	Stale
GctiCStAgentCallBackErr	47	0	'Agent CallBack Error'	Agent CallBack Error
GctiCStGroupCallBackErr	48	0	'Group CallBack Error'	Group CallBack Error
	49	0	'Deafend'	
	50	0	'Held'	
GctiCStDoNotCall	51	0	'Do Not Call'	Do Not Call
GctiCStCancel	52	0	'Cancel Record'	Cancel Record
GctiCStWrongNumber	53	0	'Wrong Number'	Wrong number