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## Configuration Layer Objects Reference Guide

CfgOptimizationMethod

4/29/2025

## CfgOptimizationMethod

#### Values

Mnemonic	ID	Flag	Short Description	Log Name	Long Description
CFGOMNoOptimi	zationMethod	0	'Unknown Optimization Criteria'	OMNoOptimizatio	The value of corresponding parameter has not changed
CFGOMBusyFacto	or1	0	'Agent Busy Factor'	OMBusyFactor	A target busy factor.
CFGOMOverdialR	aže	0	'Overdial Rate'	OMOverdialRate	An over dial rate.
CFGOMWaitTime	3	0	'Average Waiting Time'	OMWaitTime	A wait time between calls.

### Comments

OM in value name means belonging to CfgOptimizationMethod enumeration.

The CfgOptimizationMethod is applicable for Configuration Library/Server release 5.1.5xx only.