

GENESYS

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Configuration Layer Objects Reference Guide

CfgDeltaAgentInfo

CfgDeltaAgentInfo

Description

The changes to make to a CfgAgentInfo object.

Attributes

- deletedSkillDBIDs A pointer to the list of identifiers of the deleted skills.
- changedSkillLevels A pointer to the list of changed skill levels (every item of this list is structured as CfgSkillLevel).
- deletedAgentLoginDBIDs A pointer to the list of identifiers of the agent logins that this agent can no longer use.
- changedAgentLogins A pointer to the list of agent logins with changed wrap-up time (every item of this list is structured as CfgAgentLoginInfo).