GENESYS™

Configuration Layer Objects Reference Guide

CfgDNType

4/21/2025

CfgDNType

Values

Mnemonic	ID	Flag	Short Description	Log Name	Long Description
CFGNoDN	0	0	'Unknown DN Type'	Unknown	The value of the corresponding parameter has not changed.
CFGExtension	1	0	'Extension'	Extension	A regular extension line.
CFGACDPosition	2	0	'ACD Position'	ACDPosition	An extension line designated for customer-agent calls only.
CFGACDQueue	3	8	'ACD Queue'	ACDQueue	An ACD queue.
CFGRoutingPoint	4	8	'Routing Point'	RoutingPoint	A routing point (a telephony object within the switch at which calls reside while routing decisions are being made).
CFGVirtACDQueue	5	8	'Virtual Queue'	VirtualACDQueue	A virtual ACD queue. A virtual telephony object handled and reported exclusively by CTI applications and whose event model corresponds to the event model of a regular ACD queue.
CFGVirtRoutingPoint	6	8	'Virtual Routing Point'	VirtualRoutingPoint	A virtual routing point. A virtual telephony

Mnemonic	ID	Flag	Short Description	Log Name	Long Description
					object handled and reported exclusively by CTI applications and whose event model corresponds to the event model of a regular routing point.
CFGEAPort	7	0	'Voice Treatment Port'	VoiceTreatmentPort	An extension connected to a electronic audio/voice treatment port (e.g., IVR).
CFGVoiceMail	8	0	'Voice Mail'	VoiceMail	A voice mail channel.
CFGCellular	9	0	'Mobile Station'	Cellular	A mobile station.
CFGCP	10	0	'Call Processing Port'	CP	An extension connected to a call-processing equipment port.
CFGFAX	11	0	'Fax'	FAX	An extension connected to a fax machine.
CFGData	12	0	'Modem'	Data	An extension connected to a data communication equipment.
CFGMusic	13	0	'Music Port'	Music	A music source.
CFGTrunk	14	0	'Trunk'	Trunk	A trunk.
CFGTrunkGroup	15	0	'Trunk Group'	TrunkGroup	A group of trunks forming one route.
CFGTieLine	16	0	'Tie Line'	TieLine	A tie line.
CFGTieLineGroup	17	0	'Tie Line Group'	TieLineGroup	A group of tie lines forming one route.
CFGMixed	18	0	'Mixed'	Mixed	An extension line that can be used as CFGACDPosition

Mnemonic	ID	Flag	Short Description	Log Name	Long Description
					as well as CFGExtension.
CFGExtRoutingPoint	19	8	'External Routing Point'	ExtRoutingPoint	A routing point that is dedicated to support external routing functions.
CFGDestinationLabel	20	0	'Network Destination'	DestinationLabel	A destination label used as a destination number in network routing.
CFGServiceNumber	21	8	'Service Number'	ServiceNumber	A service number used as a routing point in network routing.
CFGRoutingQueue	22	8	'Routing Queue'	RoutingQueue	A telephony object that has properties of both CFGRoutingPoint and CFGACDQueue.
CFGCommDN	23	0	'Communication DN'	CommunicationDN	A telephony object that NetVector components use to communicate with a switch.
CFGEmail	24	0	'E-mail Address'	Email	An e-mail address.
CFGVoIP	25	0	'Voice over IP Port'	VoIP	A Voice over IP.
CFGVideo	26	0	'Video over IP Port'	Video	A Video channel.
CFGChat	27	0	'Chat'	Chat	A Chat address
CFGCoBrowse	28	0	'CoBrowse'	CoBrowse	A CoBrowse address
CFGVoIPService	29	0	'Voice over IP Service'	VoIPService	A Voice over IP Service
CFGWorkflow	30	0	'Workflow'	Workflow	A Workflow DN
CFGAccessResource	31	8	'Access	AccessResource	A Switch

Mnemonic	ID	Flag	Short Description	Log Name	Long Description
			Resource'		Access Resource to be used in multi-switch environment (ext routing)
CFGGVPDID	32	0	'GVP DID'	GVPDID	