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# T-Server Reference Guide

TAgentSetReady

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# TAgentSetReady

## Description

Sets a state in which the agent is ready to receive calls. The agent's phone set is specified by the parameter dn; the ACD group into which the agent is logged is specified by the parameter queue.

## Parameters

Name	Description
server	Local server handle to the T-Server in question.
queue	Directory number of the ACD group for which the agent is requested to be set to Ready.
dn	Directory number of the telephone set the agent uses to handle calls.
workmode	Work mode that is requested to be set for the agent. Refer to the type <a href="#">TAgentWorkMode</a> .
reasons	A pointer to a data structure that provides additional information associated with this action.
extensions	A pointer to an additional data structure. TAgentSetReady() uses the following extension: ReasonCode.

## Return Values

Standard (standard-return-values.)

## Comments

The basic status of availability (that is, the status at login time) set by the function itself may be further modified by the value of workmode.