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Configuration Layer Objects Reference Guide

CfgSolutionType

12/17/2025

CfgSolutionType

Values

Mnemonic	ID	Flag	Short Description	Log Name	Long Description
CFGSTNoSolutionType		0	'Unknown Solution Type'	Unknown	The value of the corresponding parameter has not changed
CFGSTDefaultSolutionType		0	'Default Solution Type'	DefaultSolutionType	The value is used during migration from 5.1.xxx to 5.9 releases. Value is assigned as default for objects of CfgService type that exist in 5.1xx configuration. The value cannot be assigned for new objects of CfgService and CfgSolutionTemplate type. See also description of CfgService and CfgSolutionTemplate.
CFGSTIntegratedScreenPop		0	'Integrated Screen Pop'	IntegratedScreenPop	
CFGSTEnterpriseRouting		0	'Enterprise Routing'	EnterpriseRouting	
CFGSTNetworkRouting		0	'Network Routing'	NetworkRouting	
CFGSTOutboundDialing		0	'Outbound Dialing'	OutboundDialing	
CFGSTWorkforceManagement		0	'Workforce Manager'	WorkforceManagement	
CFGSTVoiceSelfService		0	'Voice Self Service'	VoiceSelfService	
CFGSTInternetContactCenter		0	'Internet Contact'	InternetContactSolution	

Mnemonic	ID	Flag	Short Description	Log Name	Long Description
			Solution'		
CFGSTWorkflowRouting	0		'Workflow Routing'	WorkflowRouting	
CFGSTInformationAnalysis	0		'Information Analysis'	InformationAnalysis	
CFGSTKnowledgeWorker	0		'Knowledge Worker'	KnowledgeWorker	
CFGSTBranchOffice	2	0	'Branch Office'	BranchOffice	
CFGSTFramework	13	0	'Framework'	Framework	
CFGSTExpressEdition	14	0	'Express Edition'	ExpressEdition	
CFGSTMultichannelRouting	15	0	'Multimedia'	MultiChannelRouting	
CFGSTDesktopNETServerSolution	16	0	'Desktop .NET Server Solution'	DesktopNETServerSolution	

Comments

ST in every enumeration value stands to stress the fact it belongs to CfgSolutionType enumeration.

Please refer to Genesys Enterprise Solutions. Proposed Definitions document for more details regarding each solution type.