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Configuration Layer Objects Reference Guide

CfgObjectType

12/17/2025

CfgObjectType

Values

Mnemonic	ID	Flag	Short Description	Log Name	Long Description
CFGNoObject	0	0	'Unknown Object'	Unknown	Object is not defined.
CFGSwitch	1	0	'Switch'	Switch	An aggregate of telephony objects within one telephone switch controlled through one T-Server. See structure CfgSwitch in section Configuration Data Types.
CFGDN	2	0	'DN'	DN	A telephony object uniquely identified by its directory number within a switch at which telephone calls may reside and be handled. See structure CfgDN in section Configuration Data Types.
CFGPerson	3	0	'Person'	Person	A person registered in the Configuration Database. See structure CfgPerson in section Configuration Data Types.
CFGPlace	4	0	'Place'	Place	A location that has one or more

Mnemonic	ID	Flag	Short Description	Log Name	Long Description
					telephony objects operated by one agent at a time. See structure CfgPlace in section Configuration Data Types.
CFGAgentGroup	5	0	'Agent Group'	AgentGroup	A group of agents. See structure CfgAgentGroup in section Configuration Data Types.
CFGPlaceGroup	6	0	'Place Group'	PlaceGroup	A group of places. See structure CfgPlaceGroup in section Configuration Data Types.
CFGTenant	7	0	'Tenant'	Tenant	A business subscribed to one or more CTI services. See structure CfgTenant in section Configuration Data Types.
CFGService	8	0	'Solution'	Service	CTI functionality offered to tenants as a service. See structure CfgService in section Configuration Data Types.
CFGApplication	9	0	'Application'	Application	An application that provides some of the CTI functions. See structure CfgApplication in section Configuration Data Types.

Mnemonic	ID	Flag	Short Description	Log Name	Long Description
CFGHost	10	0	'Host'	Host	A computer where CTI software is loaded. See structure CfgHost in section Configuration Data Types.
CFGPhysicalSwitch11		0	'Switching Office'	PhysicalSwitch	A telephone office that contains and/or terminates telephone objects of one or more tenants. See structure CfgPhysicalSwitch in section Configuration Data Types.
CFGScript	12	0	'Script'	Script	A set of call treatments created within a service. See structure CfgScript in section Configuration Data Types.
CFGSkill	13	0	'Skill'	Skill	Agent skill. See structure CfgSkill in section Configuration Data Types.
CFGActionCode	14	0	'Action Code'	ActionCode	Action code. See structure CfgActionCode in section Configuration Data Types.
CFGAgentLogin	15	0	'Agent Login'	AgentLogin	Agent identifier in a switching system. See structure CfgAgentLogin in section Configuration Data Types.
CFGTransaction	16	0	'Transaction'	Transaction	Customer-

Mnemonic	ID	Flag	Short Description	Log Name	Long Description
					defined transaction associated with an object type. See structure CfgTransaction in section Configuration Data Types.
CFGDNGroup	17	0	'DN Group'	DNGroup	A group of DNs. See structure CfgDNGroup in section Configuration Data Types.
CFGStatDay	18	0	'Statistical Day'	StatDay	A statistical day. See structure CfgStatDay in section Configuration Data Types.
CFGStatTable	19	0	'Statistical Table'	StatTable	A statistical table. See structure CfgStatTable in section Configuration Data Types.
CFGAppPrototype	20	0	'Application Template'	AppPrototype	An application template that contains application-specific options and their default values where appropriate. See structure CfgAppPrototype in section Configuration Data Types.
CFGAccessGroup	21	0	'Access Group'	AccessGroup	A group of persons that have the same set of permissions with respect to Configuration Data objects.

Mnemonic	ID	Flag	Short Description	Log Name	Long Description
					See structure CfgAccessGroup in section Access Control Functions and Data Types.
CFGFolder	22	0	'Folder'	Folder	A logical entity that defines a certain object type under a particular parent object. See structure CfgFolder in section Access Control Functions and Data Types.
CFGField	23	0	'Field'	Field	A basic subdivision of data record
CFGFormat	24	0	'Format'	Format	Arrangement of fields within a document/ database table
CFGTableAccess	25	0	'Table Access'	TableAccess	A logical entity that defines document access information
CFGCallingList	26	0	'Calling List'	CallingList	A calling list. See structure CfgCallingList in section Configuration Data Types.
CFGCampaign	27	0	'Campaign'	Campaign	Outbound campaign. See structure CfgCampaign in section Configuration Data Types.
CFGTreatment	28	0	'Treatment'	Treatment	A logical entity that defines further step(s) call processing based on call result.
CFGFilter	29	0	'Filter'	Filter	A logical entity that allows to

Mnemonic	ID	Flag	Short Description	Log Name	Long Description
					keep away all the staff that is not required from document the application uses.
CFGTimeZone	30	0	'Time Zone'	TimeZone	A logical entity that gives the time difference between GMT and local time for both standard time and summertime (Daylight Savings Time).
CFGVoicePrompt	31	0	'Voice Prompt'	VoicePrompt	A voice prompt.
CFGIVRPort	32	0	'IVR Port'	IVRPort	A telephony object uniquely identified by its number within an IVR at which telephone calls may reside and be handled.
CFGIVR	33	0	'IVR'	IVR	An aggregate of IVR ports within one IVR controlled through one IVR interface driver. See structure CfgIVR in section Configuration Data Types.
CFGAlarmCondition	34	0	'Alarm Condition'	AlarmCondition	An alarm condition
CFGEnumerator	35	0	'Business Attribute'	Enumerator	An object representing Business Attribute entity which serves as a collection of Attribute Value (CFGEnumeratorValue) objects. See structure

Mnemonic	ID	Flag	Short Description	Log Name	Long Description
					CfgEnumerator in section Configuration Data Types.
CFGEnumeratorValue	36	0	'Business Attribute Value'	EnumeratorValue	An object representing AttributeValue entity. See structure CfgEnumeratorValue in section Configuration Data Types.
CFGObjectiveTable	37	0	'Objective Table'	ObjectiveTable	An objective table. See structure CfgObjectiveTable in section Configuration Data Types.
CFGCampaignGroup	38	0	'Campaign Group'	CampaignGroup	
CFGGVPreSeller	39	0	'GVP Reseller'	GVPreSeller	
CFGGVPCustomer	40	0	'GVP Customer'	GVPCustomer	
CFGGVPIVRProfile	41	0	'GVP IVRProfile'	GVPIVRProfile	
CFGScheduledTask	42	0	'Scheduled Task'	ScheduledTask	
CFGRole	43				
CFGPersonLastLog	44				
CFGMaxObjectType	45	0	'Shortcut'	CFGMaxObjectType	A maximum value of this enumeration type.