

# **GENESYS**

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### Configuration Layer Objects Reference Guide

CfgIVRPort

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## CfgIVRPort

#### Description

An *Interactive Voice Response* (IVR) *Port* is a telephony object uniquely identified by the numbers within an IVR at which telephone calls may reside and be handled.

#### Filter Keys

Filter Name	Туре	Description
tenant_dbid	int	A unique identifier of a tenant. If specified, Configuration Server will return information only about the IVR ports that belong to this tenant.
state	int	Current state of a IVR port (see CfgObjectState). If specified, Configuration Server will return information only about IVR ports that are currently in this state.
ivr_dbid	int	A unique identifier of the IVR. If specified, Configuration Server will return the information only about the IVR ports that belong to this IVR.
dn_dbid	int	A unique identifier of the DN. If specified, configuration Server will return the information about IVR port associated with this DN.
port_number	string	A port number. Shall be specified as a character string. If specified, Configuration Server will return information only about the port(s) with that number.
dbid	int	A unique identifier of the IVR port. If specified, Configuration Server will return information only about this IVR port.

#### Attributes

- DBID An identifier of this object in the Configuration Database. Generated by Configuration Server and is unique within an object type. Identifiers of deleted objects are not used again. Read-only.
- tenantDBID A unique identifier of the CfgTenant to which this IVR port belongs. Read-only (set automatically according to the current value of tenantDBID of the IVR specified in IVRDBID). See type CfgIVR.
- portNumber A pointer to the string, representing number associated with channel on IVR. Mandatory. Must be unique within one IVR. Once specified cannot be changed.
- description A pointer to the string describing IVR port.
- IVRDBID A unique identifier of CfgIVR this IVR port belongs to. Mandatory. Once specified, can not be changed
- DNDBID A unique identifier of CfgDN associated with this IVR port.
- state Current object state. Mandatory. Refer to CfgObjectState.
- userProperties A pointer to the list of user-defined properties. Parameter userProperties has the following structure: Each key-value pair of the primary list (TKVList \*userProperties) uses the key for the name of a user-defined section, and the value for a secondary list, that also has the TKVList structure and specifies the properties defined within that section.

#### Comments

An IVR port can only be associated with one IVR.

See Also

CfgDeltalVRPort

CfgIVR

CfgDN