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# Configuration Layer Objects Reference Guide

CfgGroup

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# CfgGroup

## Description

A group.

## Attributes

- DBID — An identifier of this object in the Configuration Database. Generated by Configuration Server and is unique within an object type. Identifiers of deleted objects are not used again. Read-only.
- tenantDBID — A unique identifier of the **Tenant** that this group belongs to. Mandatory. Once specified, cannot be changed.
- name — A pointer to name of the group. Mandatory. See comments to:
  - **CfgAgentGroup**
  - **CfgPlaceGroup**
  - **CfgDNGroup**
- managerDBIDs — A pointer to the list of the identifiers of the **CfgPerson** objects that serve as supervisors of this group. Applicable for CfgAgentGroup only. When used as an entry in CfgDeltaGroup, it is a pointer to a list of identifiers of the Persons added to the existing list. A person assigned as a supervisor to this Group should belong either to the same Tenant as the Group or to the Tenant Environment.
- routeDNDBIDs — A pointer to the list of identifiers of the telephony objects from which calls can be routed/diverted to this group. This list can include **DNs** whose types are set to CFGRoutingPoint, CFGExtRoutingPoint, CFGServiceNumber, CFGRoutingQueue or CFGACDQueue, CFGVirtACDQueue, and CFGVirtRoutingPoint. When used as an entry in CfgDeltaGroup, it is a pointer to a list of identifiers of the DNs added to the existing list.
- capacityTableDBID — A unique identifier of the **Stat Table** of CFGCapacityTable type associated with this group.
- quotaTableDBID — A unique identifier of the **Stat Table** of CFGQuotaTable type associated with this group.
- state — Current object state. Mandatory. Refer to **CfgObjectState**.
- userProperties — A pointer to the list of user-defined properties. Parameter userProperties has the following structure: Each key-value pair of the primary list (TKVList \*userProperties) uses the key for the name of a user-defined section, and the value for a secondary list, that also has the TKVList structure and specifies the properties defined within that section.
- capacityRuleDBID — A unique identifier of the capacity rule (**Script**) associated with this group. Applicable for CfgPlaceGroup and CfgAgentGroup only.
- siteDBID — A unique identifier of Site (**Folder**) with which this Group is associated.

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- **contractDBID** — A unique identifier of Cost Contract ([Objective Table](#)) with which this Group is associated.

## Comments

For special requirements that apply to the entities of CfgGroup when it is used as part of an access group, see the description of parameter groupInfo of type [CfgAccessGroup](#) in section Access Control Functions and Data Types.

## See Also

[CfgDeltaGroup](#)