

GENESYS

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Configuration Layer Objects Reference Guide

CfgCampaign

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CfgCampaign

Description

Campaigns are structures for organizing and managing an automated process of making outbound calls to the destinations specified in Calling Lists.

Filter Keys

Filter Name	Туре	Description
dbid	int	A unique identifier of the campaign. If specified, configuration server will return information only about this campaign.
tenant_dbid	int	A unique identifier of the tenant. If specified, Configuration server will return information only about the campaign(s) that belong to this tenant.
name	string	Name of a campaign. Shall be specified as a character string. If specified, Configuration Server will return information only about the campaign(s) with that name.
group_dbid	int	A unique identifier of group. If specified, Configuration Server will return information only about the campaign(s) with that group.
calling_list_dbid	int	A unique identifier of calling list. If specified, Configuration Server will return information only about the campaign(s) with that calling list.
script_dbid	int	A unique identifier of the campaign script. If specified, Configuration Server will return information only about the campaign(s) with that script.
state	int	Current state of the campaign (See CfgObjectState). If specified, Configuration Server will return information only about the campaign(s) that are

Filter Name	Туре	Description
		currently in this state.

Attributes

- DBID An identifier of this object in the Configuration Database. Generated by Configuration Server and is unique within an object type. Identifiers of deleted objects are not used again. Read-only.
- tenantDBID A unique identifier of the CfgTenant to which this campaign is allocated. Mandatory. Once specified, cannot be changed.
- name A pointer to the campaign name. Mandatory.
- description A pointer to the campaign description.
- callingLists A pointer to list of calling lists info dedicated to campaign(every item of this list is structured as CfgCallingListInfo).
- campaignGroups Not in use starting from 7.5 release. Campaign Groups are represented as CfgCampaignGroup objects under the Campaigns.
- scriptDBID A unique identifier of the campaign CfgScript. Optional.
- state Current object state. Mandatory. Refer to CfgObjectState.
- userProperties A pointer to the list of user-defined properties. Parameter userProperties has the following structure: Each key-value pair of the primary list (TKVList *userProperties) uses the key for the name of a user-defined section, and the value for a secondary list, that also has the TKVList structure and specifies the properties defined within that section.

XML Representation

Tip

This XML was created using the Configuration Server 7.5 schema.

See Also

CfgDeltaCampaign

CfgCampaign CfgCampaignGroup ${\sf CfgCallingList}$