

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

T-Server Reference Guide

TMakeCallType

TMakeCallType

Syntax

```
typedef enum {
          MakeCallRegular,
          MakeCallDirectAgent,
          MakeCallSupervisorAssist,
          MakeCallPriority,
          MakeCallDirectPriority
} TMakeCallType;
```

Values

- MakeCallRegular The call type is regular.
- MakeCallDirectAgent The call type is a direct call to agent.
- \bullet MakeCallSupervisorAssist The call type is a call to supervisor.
- MakeCallPriority The call type is regular with Priority feature.
- MakeCallDirectPriority The call type is a direct call to agent with Priority feature.

T-Server Reference Guide 2